

WAYSIDE

WE. KNOW. FENCE.

Terms of Sale

- All sales are C.O.D. cash, credit/debit card or certified check for new accounts on initial orders.
- Company checks will only be accepted only after your completed check acceptance form is approved. Company checks are guaranteed through UTA Check Service. We do not accept 3rd Party (your customer's) checks for payment.
- Applications of credit will be considered only after a consistent history of C.O.D. purchases.
- Once a credit line is established, our standard terms are Net 30 days. Any purchase over the credit limit will be C.O.D.
- We also accept Visa, MasterCard, American Express and Discover for your convenience. We do not accept 3rd Party (your customer's) credit cards for payment.
- Full pre-payment is required on all custom orders.
- There is a standard fee of \$50.00 for returned checks.
- Delivery is available. Call for a quote for delivery to your area.
- We will not ship if you have a past due balance, or your balance outstanding is over your credit limit.
- Orders on credit hold will not be scheduled until your account is current.
- Finance charges of 1-1/2% per month will be assessed on past due balances.

Quotations

Valid quotations must be obtained in writing and all quotations are good for ten (10) days unless otherwise specified. Quotations will be given based upon the customer supplied breakdown of material. Wayside Fence Company is happy to assist with quotations but cannot be held responsible for acceptance or compliance with plans and specifications. Wayside Fence Company does not assume any responsibility for the breakdown/list of materials.

Cancellation Policy

Cancellations must be addressed to peter@waysidefence.com or call 631-968-6828 Ext 129 – and must be received prior to manufacturing. Once your order has gone into production, it can no longer be cancelled, and it is yours.

Shortage & Damage Claims

It is the customer's responsibility to inspect all materials for shortage, damage and non-conformity immediately upon receipt. If there is an error in shipment, do not let our truck leave your yard. Call us at 631-968-6828 and we will try to resolve the issue immediately. If it is an error on our part, it will be corrected or replaced as soon as possible. All claims must be submitted in writing within 3 days of receipt of materials. For common carrier deliveries, please be sure to note any discrepancies on the carrier's bill of lading and notify us immediately.

Deliveries

Customers who require delivery service **MUST** have sufficient personnel at delivery destination to unload their materials. Our drivers are there to assist with the unloading. It is the customer's responsibility to sign the delivery acknowledgment copy for the driver.

Pricing

Listed pricing is subject to change without notification. Wayside Fence Co. is not responsible for typographical errors in this catalog. All prices are FOB Bay Shore, NY, 11706 or FOB, Newington, CT 06111.

Custom Wood Orders

Custom wood orders are made from untreated lumber. There exists no warranty on untreated or treated wood. Wood is a natural product that may crack, split, warp, twist, rot, stain, etc. (see Report on Wood Checking on Page 6). All custom orders placed with Wayside Fence Co. require complete pre-payment. Custom orders are non-cancelable and non-refundable. Customers are required to sign off on all Custom Orders and email or fax your sign-off to Wayside Fence for accurate processing.

Cancellations must be addressed to peter@waysidefence.com or call 631-968-6828 Ext 129 – and must be received prior to manufacturing. Once your order has gone into production, it can no longer be cancelled, and it is yours.

Custom PVC/Vinyl & Cellular PVC Orders

All custom orders placed with Wayside Fence Co. require complete pre-payment. Custom orders are non-cancelable and non-refundable. Customers are required to sign off on all Custom Orders and email or fax your sign-off to Wayside Fence for accurate processing. When ordering colors other than white PVC (sand, gray, woodgrains, khaki, wicker), please note that Wayside Fence is not responsible for shade variations.

Cancellations must be addressed to peter@waysidefence.com or call 631-968-6828 Ext 129 – and must be received prior to manufacturing. Once your order has gone into production, it can no longer be cancelled and it is yours.

Returns

Prior authorization is required on all returns. All returned material must be accompanied by the original invoice on which the material was purchased. Material being returned is to be properly packaged and in the same condition as originally received. Wayside Fence Co. reserves the right to assess a restocking fee of 20% on all materials returned.

We do not accept returns on any PVC, Chain Link Vinyl Systems, Ornamental Aluminum Fence or Railings, Ornamental Iron, Slats, Wood products or special ordered non-stock products.

We are not responsible for orders that are not picked up or delivered after 30 days. All orders left after 30 days will be deemed void and any deposit will be forfeited.